

# Telenor Group Executive Compensation Policy

### Introduction from the Chair of the Board

The Telenor ASA Board of Directors has prepared the following guidelines ("compensation policy") for the Group Leadership Team's compensation to be approved at the 2023 Annual General Meeting, with an effective date of 1 January 2024.

An important role for the Board is to secure that the compensation policy enables Telenor to attract, engage and retain executives to deliver on the business strategy and contribute to the long-term interests and sustainability of Telenor Group. As the transformation of the telecommunications industry and Telenor Group continues, it is critical for the company to have access to executives with relevant professional and international experience.

The guidelines will be subject to approval by the Annual General Meeting when there is

a material change and at least every fourth year in accordance with the Norwegian Public Limited Liability Companies Act, section 6-16a and supplementing regulations.

A key principle for the Board of Directors is to secure that the compensation to Group Leadership Team is competitive, but not market leading in the markets Telenor operates, and that compensation is set with due regard to the principle of moderation.

It is the Board of Director's assessment that the compensation policy supports the business strategy, long-term interests and sustainability of the company and meets expectations from the different Telenor Group stakeholders.

Gunn Wærsted
Chair of the Board, Telenor Group

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### **Compensation Policy**

# Compensation to Corporate Assembly and Board of Directors

The compensation to the Corporate Assembly is resolved by the General Meeting, after proposal to the General Meeting from the Nomination Committee.

The compensation to the Telenor ASA Board of Directors is, in accordance with the Public Limited Liability Act, decided by the Corporate Assembly following a recommendation from the Nomination Committee. The decision of the Corporate Assembly will be made public on Telenor.com the same day.

### **Compensation Policy for GLT**

This policy applies to the Telenor Group Leadership Team (GLT) and will be implemented subject to prevailing rules and regulations in the country of employment.

# Key principles for executive compensation

Telenor's compensation for the Group Leadership Team is designed to support achievement of results, the business strategy and long-term interests and sustainability of the company by attracting, engaging, and retaining the right people to create long-term value for Telenor Group and its stakeholders.

Rewarding performance: Compensation shall be based on a combination of company performance and individual impact as evaluated against objective and transparent criteria. Telenor puts significant emphasis on company results to foster collaboration and joint ownership of strategic priorities.

#### Supporting holistic & sustainable results:

Compensation shall reflect financial results and operational performance, including Telenor Group's strong commitment to Responsible Business Conduct. At an individual level, this implies that both "what" is being delivered and "how" results are delivered shall be considered when making compensation decisions in line with Telenor behaviours.

#### Offering competitive total compensation:

Compensation shall be attractive and competitive, but not market-leading in comparison with relevant local markets.

The compensation policy and structure contribute to achievement of short-term results, as well as longer-term strategic priorities for all business areas and Telenor Group overall. Performance measures for the incentive plans are defined for a set of financial and non-financial strategic priorities with targets that are defined to drive desired results and secure a clear link between the Group Leadership Team's compensation, business strategy and company performance.

Furthermore, the compensation policy contributes to long-term interests and sustainability of the company by securing that compensation levels and structure reflect local market conditions and company performance over time, as well as includes compensation elements designed specifically to create alignment of interest between the Group Leadership Team and other stakeholders. Due to new state guidelines for executive compensation, the portion of variable compensation has been reduced with effect from January 2024, with a reduction to the short-term incentive (STI).

Also, the Telenor Behaviours; the key behaviours that create a set of expectations of employee conduct and ways of working across all markets in Telenor are reflected in the compensation policy and key compensation elements.

**Always Explore:** We believe growth comes from learning every day. We're curious and we dare to challenge, test, fail fast and pivot.

**Create Together:** We believe diverse teams find better solutions. We seek different perspectives, share, involve and help each other succeed.

**Keep Promises:** We believe that trust is key in all our relationships. We take ownership and pride in delivering with precision and integrity.

Be Respectful: We believe in the unique human ability to understand what matters for people. We meet everyone at eye level, listen and show that we care.

As Telenor is majority-owned by the Norwegian state (54%), the company aims to follow the Norwegian Government's guidelines for executive compensation. The compensation policy is based on the same principles for compensation that Telenor applies to the executive teams in the majority owned subsidiaries. Local market adaptations apply to secure Telenor's competitiveness and ability to attract critical talents in international markets.

### **Compensation structure**

The compensation structure consists of fixed and variable compensation elements that together shall provide a competitive compensation to the Group Leadership Team which contributes to achievement of the business strategy, long-term interests, and sustainability of the Telenor Group. In accordance with the prevailing Norwegian state guidelines, the overall structure is built with an emphasis on base salary and at the maximum earnings potential the relative size of base salary is 65%, short-term incentive (STI) 16% and long-term incentive (LTI) 19%. The reduction of the STI element from 2024 will reduce the variable portion of total compensation, and hence result in lower variability year by year.

The incentive plans have been built so that in combination they target short-term and long-term performance through a selection of financial and non-financial KPIs, and where the total expected outcome of the plans over time harmonize with a competitive total compensation. This implies that all targets relating to the short-term incentive plan are set to motivate maximum achievement of the goals and strategies of the company, whereas for the long-term incentive plan the performance criteria are set as thresholds to be achievable in most years.

In addition, benefits such as pension, insurance and allowances are all important elements ensuring total compensation is aligned with local market practice, regulations, and employment conditions, while also providing a foundation for the financial security and wellbeing of employees. As such, a holistic view considering total compensation and employment conditions is used when establishing the compensation policy.

When defining the executive compensation policy, the compensation level and employment terms of regular employees are considered to ensure that there is alignment between compensation at different levels in the organisation. Both the different elements of compensation and the total compensation are taken into consideration. For the annual salary review process, the same salary settlement/salary review budget by country or location is typically applied to the Group Leadership Team and regular employees.

Compensation element	Key objective	Level/ annual earnings potential	Performance evaluation
Base salary	To serve as the foundation for competitive, but not market-leading, total compensation	Main compensation element reflecting scope of role and the executive's experience and business impact	Reviewed annually and adjusted as needed to reflect the executive's relative pay and business impact
Short-term incentive (STI)	To provide direction and motivation to deliver high performance in line with strategic ambitions and Telenor behaviours	Maximum 25% of annual base salary	Achievement of set annual performance measures, using a balanced scorecard focusing on group-wide priorities related to financial and sustainable business performance.
Long-term incentive (LTI)	To align the Group Leadership Team and shareholder interests, contribute to long- term value creation and retain key leaders and experts	Maximum 30% of annual base salary	Achievement of defined performance thresholds based on generation of free cash flow for Telenor Group and relative Total Shareholder Return (Telenor ASA) compared to the STOXX 600 Telecommunications index
Pension and insurance	To provide security and support in different life situations	See separate sections	Not applicable
Other terms of employment	To ensure competitive compensation and meet the specific demands of a given temporary or permanent situation	See separate sections	Not applicable

### **Base salary**

Base salary is the main element of compensation to members of Group Leadership Team, and competitive base salary levels are critical for attracting and retaining people who are skilled and motivated to deliver results and longterm value creation for Telenor Group and its stakeholders.

Base salaries are set and adjusted based on the local market and business context, the scope of the role and responsibilities, and the individual's experience and competence level relevant to the role. On a regular basis, Telenor participates in salary surveys and conducts compensation benchmarking to ensure that salary levels are competitive but not market-leading and in line with local market practice. To secure moderation in its pay setting practices, Telenor targets the median level when benchmarking compensation and setting salary levels. In addition, the union negotiated salary settlement or defined salary budget (percentage increase) are typically also applied for the executives and the average employee adjustment (nominal amount) is used as a reference point.

Salaries are reviewed on an annual basis, taking the following key considerations into account:

- Business performance and local market economic indicators
- · Salary level relative to the local market (ref. benchmarking)
- The individual's impact on the business: "what" and "how" in line with Telenor Behaviours

### **Short-term incentive**

The short-term incentive (STI) is designed to motivate the Group Leadership Team to drive annual results across key areas of the business in accordance with Telenor Behaviours and the long-term direction of the company. The STI is a cash-based plan where the maximum annual earning is 25% of annual base salary for the Group Leadership Team, in accordance with the guidelines for companies with Norwegian state ownership.

Telenor Group places great emphasis on collaboration and joint ownership for performance and apply a set of common key performance indicators (KPIs) for the Group Leadership Team. Hence, as a key principle members of the Group Leadership Team are measured on and rewarded for group-wide results, and members also holding Business Area responsibilities are measured on a combination of Group and Business Area results to reflect the scope of their role.

The STI is based on business results as measured against a balanced scorecard with key performance indicators. The KPIs measure key economic value drivers such as revenue, profit, and cash flow while the non-financial KPIs are tied to areas of sustainable business performance in line with the strategic priorities of Telenor Group. The combined set of KPIs form the Telenor Group STI scorecard and will typically consist of three to five KPIs, the financial KPIs with minimum 50% weighting in addition to one to two non-financial KPIs. The 2024 STI scorecard will be defined and

concluded during the company's annual strategy process in 2H2023 and will be presented in the compensation report for 2024. The target levels for each KPI are set to motivate maximum achievement of the goals and strategies of the company with target pay-out at 17.5% of base salary and will be presented in the compensation report together with the results achieved each year.

Sustainable business performance including Environmental, Social and Governance (ESG) aspects are of high importance to the STI plan and have been key to the core plan design for many years. The focus on sustainable business performance will continue to develop in the years to come, and in line with the strategic importance, Telenor has introduced a climate related KPI for 2023.

The KPIs are reviewed on a regular basis as part of the group-wide strategy process and targets are set to deliver against the ambitions for the coming year. The Board of Directors is involved throughout the strategy process and approves the Group KPIs and targets as a final step. A key objective of the STI plan is to drive short-term performance and the Board of Directors will ensure that adjustments are made when necessary to reflect prevailing business context and strategic priorities. Potential minor adjustments or additions to KPIs and/ or weighting are considered non-material and hence, not subject to approval by the Annual General Meeting.

The STI achievement is determined by measuring results achieved against the set targets for the year and presented for approval by the Board of Directors. As part of the final review, a discretionary assessment can be made by the Board of Directors to ensure that the final STI outcome represents overall Telenor Group business performance.

### Long-term incentive

The long-term incentive (LTI) is designed to align the interests of Group Leadership Team and shareholders, contribute to long-term value creation, and retain leaders across the Telenor Group. Dependent on Telenor Group performance, the President and CEO and Group Leadership Team can, on an annual basis, receive a maximum LTI grant of 30% of their annual base salary. Telenor will, on behalf of the participants, invest the after-tax grant amount in Telenor ASA shares.

LTI grants are contingent upon Telenor Group's financial performance measured over a two-year period prior to the grant year. Telenor Group will apply financial measures that drive long-term business results and value creation for Telenor Group and shareholders. Telenor aims to maintain performance measures and target levels over time, provided these are supporting the long-term business objectives and sustainability of the company. The performance criteria relating to the LTI are set as minimum thresholds with the intention of issuing grants in most years to fulfil the purpose of aligning interests between the Group Leadership Team and shareholders, for retention and to contribute to an

overall competitive total compensation. The Board of Directors may adjust the thresholds to reflect major changes in the Telenor Group structure or effects from significant extraordinary items.

As an example, the following binary performance measures are in place for the 2023 LTI plan, with 50:50 weighting:

- Free Cash Flow before M&A: Threshold NOK 5 billion, yearly average over the performance period.
- Total Shareholder Return relative to the European telecommunications market (STOXX Europe 600 Telecommunications, SXKGR): Threshold -5% of index.

In addition to the two-year performance period, the shares will be subject to three years lock-in from the year of grant, hence, the LTI plan spans over a period of five years in total. Granted shares are released for disposal provided the member of Group Leadership Team is still employed by Telenor Group at the end of the lock-in period. Should a member of Group Leadership Team resign from Telenor before the end of the lock-in period, the shares are forfeited and returned to Telenor. However, in cases where employment is terminated due to retirement, disability or death, the employee may be granted rights to retain locked LTI shares.

In cases where Telenor offers a sign-on compensation or other one-time compensation in the form of shares, this compensation will come in addition to the LTI grant for the relevant year. The additional share grant will follow the standard terms of the LTI plan but will not be contingent upon the performance measures that applies for the ordinary grants.

Telenor Group does not offer share option plans to the Group Leadership Team.

### Employee share purchase plan

The Employee Share Purchase Plan (ESP) is a group-wide plan offered to all employees in the Telenor Group to encourage alignment of employee and shareholder interests and to give employees an opportunity to take part in the value creation. The plan offers employees the opportunity to invest up to 4% of their annual base salary in Telenor ASA shares or phantom shares in countries where local laws and regulations restrict foreign shareholdings. The Group Leadership Team can purchase Telenor shares through the plan and receive up to NOK 2,000 discount but are ineligible for any ESP bonus shares.

### **Pension**

Pension terms vary for members of the Group Leadership Team, as they are employed in different markets on both local and expatriate terms. The compensation report provides an overview of pension entitlements beyond the general collective pension plans.

Since 2006, new Group Leadership Team members employed in Norway and hired externally have been enrolled in the collective defined contribution scheme for employees in Norway. In this plan, pensionable earnings are capped at 12 G, where G is the basic amount of the Norwegian National Insurance Scheme. The pension contribution is 5% of pensionable earnings between 0 G and 7.1 G and 18% between 7.1 G and 12 G.

Collective pension agreements predating 2006 have been honoured for Group Leadership Team members in accordance with the Telenor Group policy. In addition, the pension plan covering earnings above 12G was closed for new entrants in 2012 and effective 2017 any such agreements are discontinued for internal promotions into the Group Leadership Team. Any individual pension plan agreements were issued in accordance with prevailing regulations at the time

The retirement age for all employees in Norway, including Group Executive Management, is 70. Some members of the Group Executive Management are entitled to retire earlier, according to individual agreements. Please see the table Individual Terms in the compensation report for the relevant year.

The pension plans for Group Leadership Team employed outside of Norway are in accordance with legislation and practice in the respective markets. Employees on international assignments will normally remain in their home country pension plan, alternatively, they will be enrolled in a host country plan, or an allowance will be provided in lieu.

### **Benefits**

The President and CEO and the Group Leadership Team are entitled to benefits, in accordance with local policies and country specific practices. These benefits can be permanent or temporary in nature. Normally, such benefits are not included in pensionable earnings or the annual salary review. Please refer to the compensation report for details.

### Other terms of employment

### **Employment contracts and notice**

Employment contracts for the Group Leadership Team are permanent employment contracts, normally with a sixmonth notice period. Telenor Group actively rotates leaders to drive business performance and foster a strong culture across markets, as well as to develop the leadership skills required now and in the future.

### **Shareholding requirement**

The President and CEO and the Group Leadership Team should as a minimum hold shares in Telenor ASA equivalent to the value of one annual base salary. Group Leadership Team members are required to invest up to 20% of their net short-term incentive payment in Telenor ASA shares over time until this requirement is met.

### **External hiring**

When Group Leadership Team are recruited externally, the company may offer sign-on compensation at a reasonable level for forfeited incentive opportunities and/ or other material compensation changes as result of recruitment to Telenor. The compensation will consider the vehicle, expected value and timing of forfeited awards and preferably be offered in company shares, alternatively in cash with a claw back period in case of voluntary notice. Sign-on compensation will only be applied in special situations with the aim to attract critical competence and achieve sustainable levels of total compensation.

### Appointments resulting from M&A

When executives are transferred into the Group Leadership Team due to a merger or acquisition, the company may offer compensation at a reasonable level for forfeited incentive opportunities and/ or other material compensation changes as result of the transfer to Telenor. The company may allow continuation of current earnings potential that is higher than Telenor's policy for a transitional period, normally up to a maximum of two years.

### Relocation

In cases where members of Group Leadership Team are hired from a different country and required to relocate for the employment with Telenor, the company can cover reasonable costs related to the relocation of the executive and their family to ease the transition and settling into a new country. Normally costs will be covered for items such as housing and school for a period of up to one year. Employees transferring from other Telenor companies may be offered compensation for transition to a different holiday pay system the first year of employment.

### **Mobility**

A mobile and dynamic workforce is important to Telenor. The global mobility policy is employed to cater for situations where employees are temporarily working from another country than their home country. International assignments are normally timebound to maximum 5 years duration in one country, after which employees can take on a new international assignment or local employment in any of the companies in the Telenor Group. Compensation and other terms related to international assignments are set based on the global mobility policy applicable to all international assignees, including the Group Leadership Team

### Retention

Retention bonuses can be used in cases where critical employees' retention is of importance to Telenor, typically, in situations of restructuring or reorganisation. The Group Leadership Team may be eligible for a retention payment for agreements issued prior to appointment to GEM, or at the transition from another company into Telenor.

### **Severance**

The President and CEO and Group Leadership Team are entitled to severance pay equal to six months of their annual base salary from the expiry of the notice period. Any severance pay entitlement is conditional upon the executive waiving their employee protection rights under local law and is applied in situations where the resignation is requested by the company. In extraordinary situations, it may also be applied to facilitate an agreement to discontinue the employment, where the member of Group Leadership Team gives notice pursuant to a written agreement with the company. An executive's own resignation will not trigger severance payment, and the severance payment is also forfeited in cases of summary dismissal from the company.

The executive may be paid the short-term incentive earned prior to the notice period, and company shares held as part of active long-term incentive plans may be released at the end of the lock-in period. Further, subject to local law, the company will reduce severance payments corresponding to other income earned during the severance period.

### Incentive claw back

Telenor Group has claw back provisions in the terms and conditions for both the short-term and long-term incentive plans. If Telenor's financial statements are subject to a restatement due to error or misconduct, Telenor can claim reimbursement of excess compensation paid under the STI or LTI plans which was based upon the wrong data. If a breach of the Telenor Group Code of Conduct, and/ or other company policies or standards, or local law and regulations, is observed, the incentive payment may be reduced, forfeited or reimbursement may be claimed.

### **Compensation governance**

In accordance with the Norwegian Public Limited Liability Companies Act, the Board of Directors prepare guidelines for the Group Leadership Team's compensation and presents the guidelines whenever there is a material change and at least every fourth year, to the Annual General Meeting for approval.

### **People & Governance Committee**

The Board has appointed a preparatory committee to assist the Board in its work with executive compensation. The committee prepares compensation matters for review and approval by the Board of Directors and does not have independent decision-making authority. Hence, the work of the committee does not alter the responsibilities of the Board of Directors. The main tasks and responsibilities of the committee are corporate governance, executive compensation, leadership, and culture development.

### Potential deviations from the policy

The Board of Directors may decide to deviate from the compensation policy in exceptional circumstances where the deviation is required to serve the long-term interests and sustainability of the Telenor Group. Requests for deviations are raised to the Board of Directors for consideration and decision. Any changes or exceptions relating to the P&CEO are subject to Board approval. Any changes or exceptions for other members of the Group Leadership Team, are reviewed by the Board or the People and Governance Committee and approved by the P&CEO.

Any deviations will be reported by the Board of Directors to the General Assembly by disclosing and explaining the deviation in the compensation report.

# Changes to the compensation policy

The following changes have been made since the previous compensation policy, approved by the Annual General Meeting on 11 May 2022:

- For the Group Leadership Team, the short-term incentive maximum potential has been reduced from 50% of annual base pay to 25% of annual base pay, with effect from 1 January 2024. This change is implemented to comply with the new Norwegian state guidelines published on 12 December 2022. The reduction of the STI element from 2024 will reduce the variable portion of total compensation, and hence result in lower variability year by year.
- The short-term incentive plan with key priorities specific to the President & CEO has been removed due to the reduction of the variable portion of total compensation.
- A new reference point has been introduced in the annual salary review process for the executives, where the average employee adjustment (nominal amount) will be considered
- Shareholder feedback has been considered when developing the new policy.